



## User Manual

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## Thank you for purchasing a QTIME

QTIME is a parental control device for games consoles. It replaces the HDMI cable between your child's games console and the TV screen so that you can set sensible daily time limits.

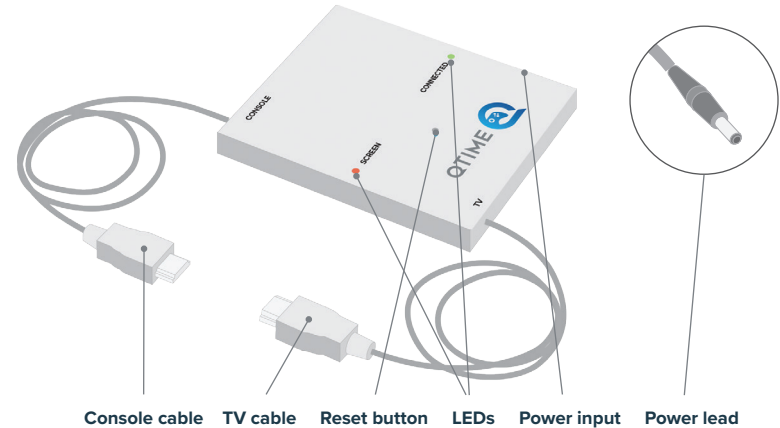
The TV screen turns off when the time limit is up. Your child gets a 10-minute warning beforehand and the unit will buzz before it turns off. If they do not shut down the console then sound from the game will still be audible.

Your QTIME unit connects wirelessly with your home Wi-Fi so that you can monitor and control it from anywhere. It supports the latest HDMI 2.0 standard and it's 4K ready.

This guide explains how to plug in and set up your unit and answers many common questions and issues you may have along the way.

## Before you begin

### What's in the box



### What you need

Before setting up your QTIME please ensure that you have the following ready:

- QTIME unit (included)
- Power adaptor (included)
- Compatible games console or PC (see below)
- iPhone or Android smartphone
- Wi-Fi connection in your home

## Ensure that you have compatible hardware

QTIME works with all modern consoles including:

- Sony PlayStation 4 (PS4)
- Sony PlayStation 3 (PS3)
- Sony PS4 Pro
- Xbox One
- Xbox One X
- Xbox One S

Desktop gaming computers (PCs)\*

QTIME should work with any device with an HDMI output, like DVD players, but we are unable to provide any support for devices not listed above.

\*Desktop PCs with an external display only — PC graphics card must support HDMI output.

## Ensure that you have a compatible smartphone

You need the QTIME app to configure and control your unit. The app is supported on all modern smartphones:

- Apple iPhone
- Apple iPad
- Apple iPod Touch
- Android-compatible phones
- Android-compatible tablets

*Apple devices require iOS 9 or later.*

*Android devices require Android 4.4+ (KitKat or later)*



## QTIME needs to be within range of your home's Wi-Fi router

In order to operate correctly your QTIME unit typically needs to be less than 30 metres away from the Wi-Fi router in your home. However this may depend on the layout of your home.

The QTIME plugs directly into your child's games console, so the place where you keep the games console must also be within range of the Wi-Fi router.

## Understand the LED indicators

The top of the QTIME device is fitted with red and green LED indicator lights. Please refer to the guide below to learn what they mean.

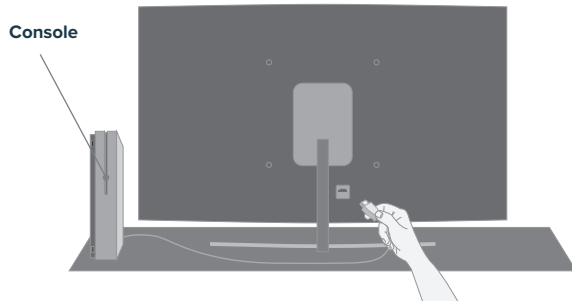
Red LED indicator 	Green LED indicator 
<b>Flashing slowly</b> — Unit is not paired. You should use the QTIME app on your phone to pair with the unit.	<b>Flashing fast</b> — Unit is searching for nearby Wi-Fi networks.
<b>On</b> — Gaming is allowed; if the games console is switched on then the TV screen will display it.	<b>Flashing slowly</b> — Unit is not able to connect to the Wi-Fi; you will not be able to control it with the app until it is connected again.
<b>Flashing fast</b> — TV screen will be turned off soon.	<b>On</b> — Unit is connected and working normally.
<b>Off</b> — gaming is limited; TV screen is currently off.	

## Quick Start

### Step 1: Remove the existing HDMI cable

Remove the current HDMI cable that connects your child's games console to the TV screen and hide it. You will replace it with the cable built-in to your QTIME unit.

We strongly suggest that you conceal the original HDMI cable so that your child does not have access to it. The app will notify you if it appears that your QTIME unit has been unplugged.



### Step 2: Plug in your QTIME to replace the HDMI cable

Your QTIME unit comes with a built-in HDMI cable that replaces the one that you removed.

Take the cable that is marked **Console** and plug it in to the games console, then take the cable marked **TV** and plug it into the **TV** screen.



### Step 3: Turn on your QTIME

Plug the provided power adaptor in to a wall socket. Take the power lead included in the box and plug one end into the USB socket of the power adaptor.

Plug the other end of the lead into the power socket on the QTIME unit to power it on.

The **red** LED will begin flashing to indicate that it is ready for pairing. Please note that the TV screen may not turn on yet.



## Step 4: Download the QTIME app

To set up your QTIME unit you need to download the QTIME app for your mobile phone.

Open the web browser on your mobile phone and type in the following into the address bar:

[getqtime.com/app](https://getqtime.com/app)

*Important note: this should be entered into the address bar, not the Google search engine.*

Alternatively you can search for “QTIME parental control” in the Apple App Store if you have an iPhone handset, or in the Google Play Store if you have an Android handset.

Please install the QTIME app when you are prompted to do so. When it has finished installing, open the app and follow the prompts to create a QTIME account.

## Step 5: Pair your QTIME unit

After you have created a QTIME account, the app will prompt you to pair with your QTIME unit.

Follow the instructions to pair your QTIME unit. The app will walk you through all of the steps and show you what to do if anything goes wrong.

## Step 6: Set up time limits

Tap the **set up time limits** button continue setting up your unit. By default the QTIME app sets popular time limits for each day of the week but you may want to review and change these.

You have now finished setting up your QTIME unit.

### Allowance and time window

QTIME lets you configure both a time allowance and a time window for each day. This gives your child more control over when they play games.

For example, if they are allowed to play for two hours each day, but they have a four-hour time window during which the screen is allowed on, they can split that time up into two separate one-hour chunks.

### Daily time limit vs. per-day time limits

You have the option of setting a **daily time limit** so that the time limit is the same every day, or you can set a **per-day time limit** so that each day of the week has its own time window and allowance.

## How to use the QTIME app

### Setting a daily time limit

You can use the app to set a daily time limit so that the time limit is the same every day of the week. Please note that this will override any per-day settings that you may have entered.

Open the app and tap **settings**, then **set up time limits** and choose **set a limit for all days**. Here you can set a time limit that applies every day. Tap the save button when you are finished.

### Setting a time limit for each day of the week

You can set a time window and allowance for each day of the week separately. This is the preferred option if you would

like to specify different time limits at the weekend.

Open the app and tap settings, then set up time limits and choose set per-day limits. Tap the day of the week that you would like to set. Tap the save button when you are finished.

### See when your child is playing

When the games console is currently being used and the TV screen is active, the QTIME app shows this in the main screen.

Open the app and the initial screen will display Console is on and a green light if it is currently in use.

### Know when your QTIME unit has been powered off

If your QTIME unit has been powered off for more than 36 hours, this will be shown at the top of the main screen when you open the app.

### Adding extra time

Sometimes it is useful to add extra gaming time if the time limit is almost reached. If you add extra time this way it will apply only for today. Tomorrow the standard time limits will apply.

To add extra time, open the app and tap **+1 hour** or **+30 minutes**. The app will now show you a new time when the screen is due to turn off, based on the extra time you added.

### Pause gaming right now

Sometimes you may want to stop gaming straight away by turning off the TV screen.

Open the app and tap the **pause gaming** button; the screen

will turn off within a few seconds. You can tap the same button again to turn the screen back on.

### Override the time limits so that the screen is always allowed on

Sometimes, for example during school holidays, you may want to remove all time limits temporarily and allow the games console to be played at any time without limits.

Open the app and tap **settings**, then flip the **always allowed on** switch. When you switch this state off, your existing time limits will be restored right away.

### Unpair your QTIME

It may be useful to unpair your unit from your QTIME account, in case you want to pair it to a different account.

Open the app and tap **settings**, then scroll down and tap the **unpair my QTIME** button. Note that you will no longer be able to use the app until you pair a unit again. The unit will continue operating with the same time limits until it is paired again.

### Controlling your QTIME from multiple phones

If you would like to set up and monitor your QTIME from more than one phone, you can do this by installing the app on both phones and logging in with the same QTIME username and password. Any changes you make will be reflected on both phones.

### Give your child access to the app (QTIME for Kids)

You can let your kids pair with the QTIME app so that they can see how much gaming time they have left today. They

can only monitor the QTIME unit this way, they can not control it.

Open the app and tap the **settings** button, then tap the **QTIME for kids** button for further instructions.

## Frequently asked questions

### How do I prevent my child from circumventing QTIME?

If your child is able to replace the QTIME unit with a standard HDMI cable, then they will be able to circumvent any time limits you have set up. The app will warn you if the QTIME is unplugged from the TV screen.

We suggest that HDMI cables are concealed from the child or that usage of the games console is made conditional on using it with QTIME.

### Can the QTIME unit operate without a Wi-Fi connection?

Yes. QTIME needs to connect to your home Wi-Fi network when you initially set it up, but it can work autonomously after that with the time controls you have configured.

It will need to connect to Wi-Fi again if you want to change the time limits, or if you would like to monitor current usage of the console or pause gaming instantly. We recommend that you always leave it connected and within range of your router.

### What happens if I change my home Wi-Fi network or change the Wi-Fi password?

Using a small pin or needle, gently hold the inset factory reset button on the top side of the QTIME unit for five seconds

to perform a factory reset.

After this you will need to go to the **settings** menu in the QTIME app and tap **unpair my QTIME** to pair it again and enter the new Wi-Fi details.



### What happens if my child performs a factory reset?

The QTIME unit will immediately turn off the screen and it will need to be paired again from your account before games can be played again.

If your child tries to change the time limit settings themselves by downloading the QTIME app and attempting to pair with it, they will be unable to do so. You will receive an email notifying you that this has occurred.

Get answers to more frequently asked questions at:  
[getqtime.com/frequently-asked-questions](https://getqtime.com/frequently-asked-questions)



## Troubleshooting

### I have lost my phone / I deleted the QTIME app

That's fine. Simply follow the instructions earlier in this guide to download the QTIME app again.

Log in with the same QTIME account and all of your existing settings will be restored. The unit will continue to operate as normal even if you delete the app.

### The app says that it hasn't seen my QTIME device for two days or more

Please ensure that your QTIME is switched on and it is still within range of your home Wi-Fi router. You may need to move it closer to the router.

Still having trouble? Please go to:  
[getqtime.com/support](https://getqtime.com/support)

## Warranty and returns

For up-to-date information about warranty and returns, please visit:

[getqtime.com/returns](https://getqtime.com/returns)

## Safety information

1. Read these instructions – All the safety and operating instructions should be read before this product is operated.
2. Keep these instructions – The safety and operating instructions should be retained for future reference.

3. Heed all warnings – All warnings on the appliance and in the operating instructions should be adhered to.
4. Follow all instructions – All operating and use instructions should be followed.
5. Clean only with dry cloth.
6. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
7. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus that produce heat.
8. Unplug this apparatus during lightning storms or when unused for long periods of time.
9. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
10. **WARNING:** Please refer to the information on the bottom exterior of the enclosure for electrical and safety information before installing or operating the apparatus
11. **WARNING:** To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing and that objects filled with liquids, such as vases, shall not be placed on apparatus.
12. This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

## Battery Safety and Removal Guide

This equipment has a built-in Lithium battery which in normal operation should have a service life greater than 10 years. The CR2032 lithium battery can be removed by separating the lid and the bottom of the QTIME unit and removing the battery from its holder. The battery in this product must not be disposed of with household waste. This battery is recyclable, please follow your local recycling regulations.

## Specifications

Transmission Frequency: 2.4 GHz ~ 2.5 GHz

Wi-Fi Output Max Power: 100mW

Wi-Fi Protocols: 802.11 b/g/n

Input Voltage: 5V DC 500mA

Power Consumption: 2.5W

Indoor use only.

## EU Declaration of Conformity

We, QTIME Ltd. of Woolley Barn Farm, Woolley Green, Bradford on Avon, BA15 1TZ, United Kingdom:

Declare under our sole responsibility that the product:

Model: QTIME and all variations specified in the annex are in conformity with the provisions of the following EU directive(s) (including all applicable amendments); and are designed and manufactured with application of the harmonized standards.

QTIME carries the CE mark. The applied conformity assessment procedure is carried out according to Article 17(4) and Annex II of the Radio Equipment Directive 2014/53/EU.

QTIME complies with following Directives and Standards:  
Document Short description Issued/Version 2014/53/EU  
Radio Equipment Directive (RED) 2014/53/EU EN 300 328  
Electromagnetic compatibility and Radio spectrum Matters (ERM). Wideband transmission systems and Data transmission equipment operating in the 2.4 GHz band. Harmonized EN covering essential requirements under article 3.2 of the R+TTE Directive 2.1.1 EN 301 489-1 Short Range Devices (SRD); Harmonised Standard covering the essential requirements of article 3.2 of the Directive 2014/53/EU 2.1.1 EN 301 489-17 ElectroMagnetic Compatibility (EMC) standard for radio equipment and services 3.1.1 EN 62479 Assessment of the compliance of low power electronic and electrical equipment with the basic restrictions related to human exposure to electromagnetic fields (10 MHz to 300 GHz) 2010 EN 60950-1 Information technology equipment - Safety - Part 1: General requirements 2006 + A11:2009 + A1:2010 + A12:2011 + A2:2013 2011/65/EU Restriction of the use of certain Hazardous Substances Directive (RoHS) 2011/65/EU EN 50581 Technical documentation for the assessment of electrical and electronic products with respect to the restriction of hazardous substances 2012.

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**getqtime.com**